



TERMS OF SERVICE

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CANCELLATION and REFUNDS

In the event that you need to cancel your place on any of my workshops please give me 7 days notice and I will refund 100% of your Booking fee. You do not need to give a reason. If you can provide shorter notice than 7 days, to cancel your booking, you will be offered the following option:

1. Katie can create for you and collection from the venue.
2. Katie can provide a 'WOW In A Box' of ingredients that will be sent to you with a guided lesson via YouTube.

Sadly, after 7 days of workshop booking deadline there will be no refunds. This is due to the immense amount of Harvesting and preparation required in advance for each Workshop. Equally should for any reason Katie needs to cancel any Wild Oak Workshop Katie will provide at least 3 days notice and honour a full 100% refund.

PRICES

At this stage I am not VAT registered so the Price per person listed does not include VAT. All Prices will stay as shown on my website. However I do reserve the right to change future Workshop prices.

FRESHNESS OF FLOWERS

I wait until the very last minute to buy my flowers so as to assure the maximum freshness and longevity. Due to the seasonality of my workshops I may change the blooms for an equally similar and fresh flower which may be different from originally shown on the workshop information.

RESPONSIBILITY OF PERSONAL ITEMS WHILST AT MY WORKSHOPS

Your personal belongings, bags, coats, shoes, mobiles, glasses etc must remain with you at all times and are your responsibility whilst in The Nest workshop and surrounding garden.



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ALLERGIES AND ANIMALS

If you are allergic to Cats, Dogs or Chickens please bring appropriate allergy medicine for the duration of your stay.

My garden also has a wide range of Trees, plants, shrubs and flowers which Seasonally emit pollen which some people can be allergic too. Please let me know before you arrive of any allergies that you suffer from to reduce your discomfort or reaction whilst here at Wild Oak Workshops.

As far as I know I have no poisonous plants in my garden but to eliminate risk please do not eat anything from my garden.

TRIP HAZARDS AND WHEEL CHAIR ACCESS

There are various stone steps leading from Terrace to Lawn to be aware of but there is easy ramp access for you if you require.

Once walking on the lawn there may be slight undulations and irregularities due to it being a country farm house garden and sadly not a pristine Golf course lawn.

I would be delighted to assist you walking to The Nest but otherwise I would suggest that you please wear flat shoes with no heel and preferably with a grip sole.

PRIVACY POLICY

I use a SumUp hand held device to process telephone or e.mail orders which I link directly to my PayPal account. At no point will I or this machine store your personal financial data.

In accordance with Data Protection 1998 and subsequent amendments I will only store your personal details in a secure file, which I alone will have the password for.